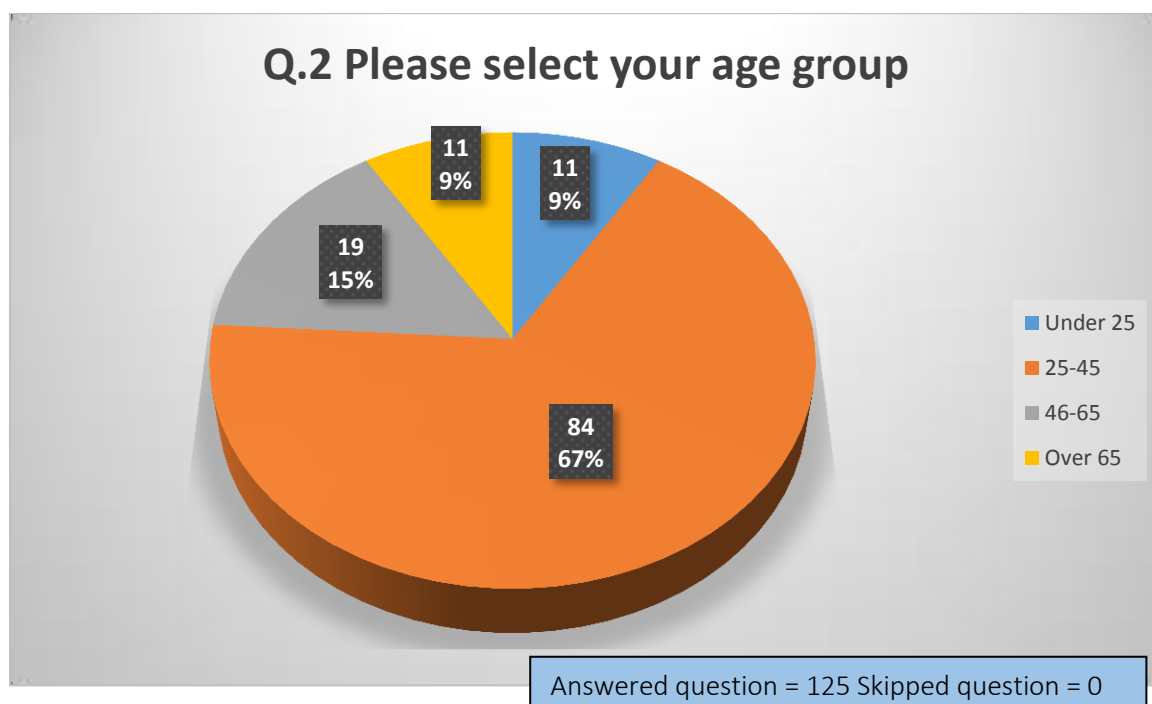
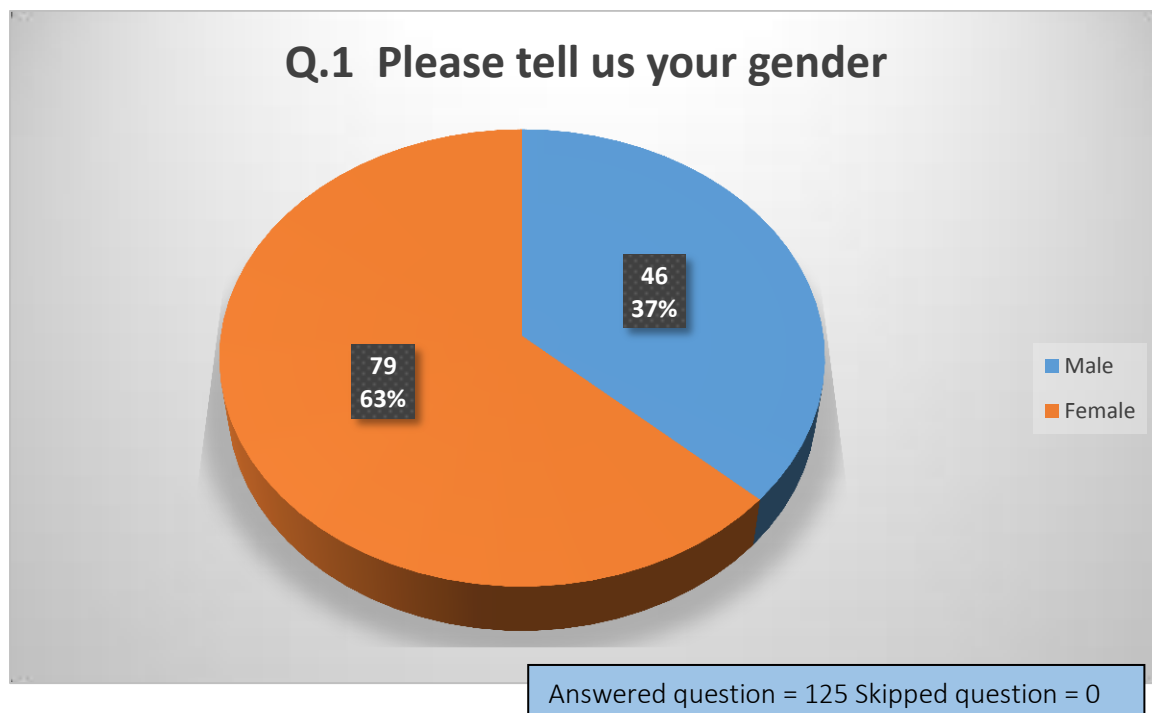
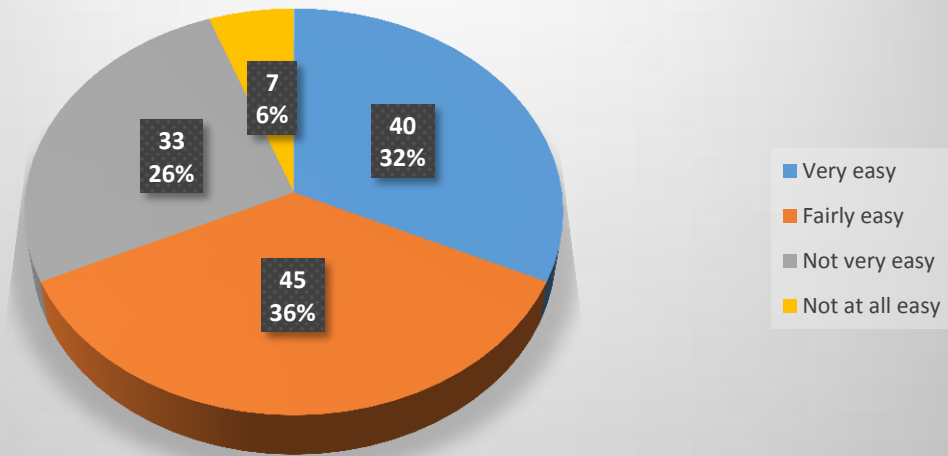


# Dr. Akbar Surgery 2014 survey

There were 125 respondents to the survey which asked 11 questions.

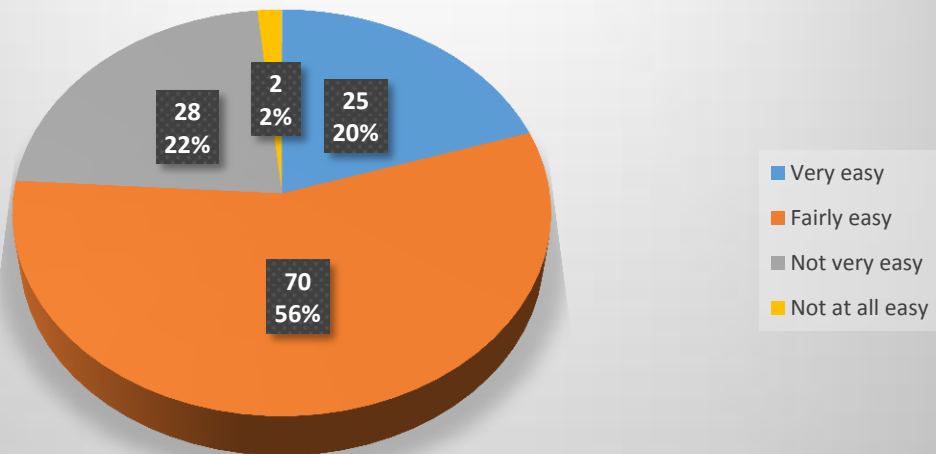


### Q.3 How would you rate the ease of making an appointment?



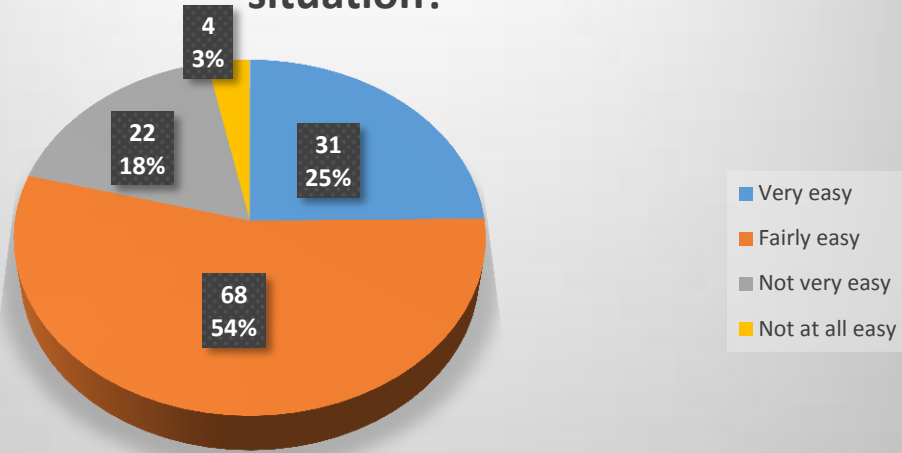
Answered question = 125 Skipped question = 0

### Q.4 How easy do you find it to get through to the practice on the telephone?



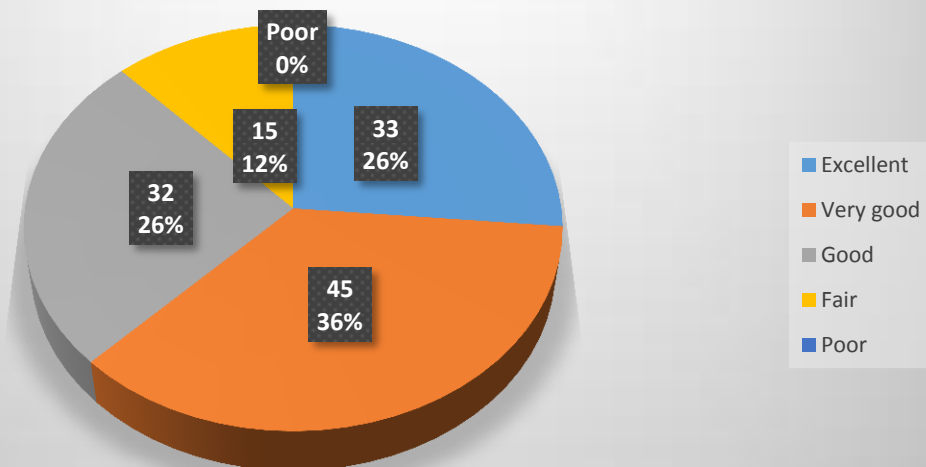
Answered question = 125 Skipped question = 0

**Q.5 How easy do you find it to see a health professional in an emergency or urgent situation?**



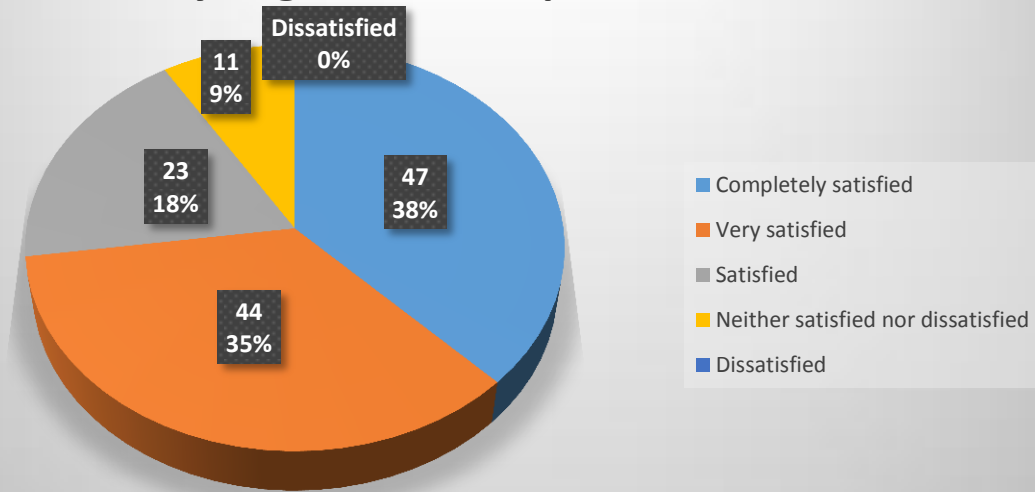
Answered question = 125 Skipped question = 0

**Q.6 How do you rate the practice's opening hours of 8am - 6.30pm Monday to Friday?**



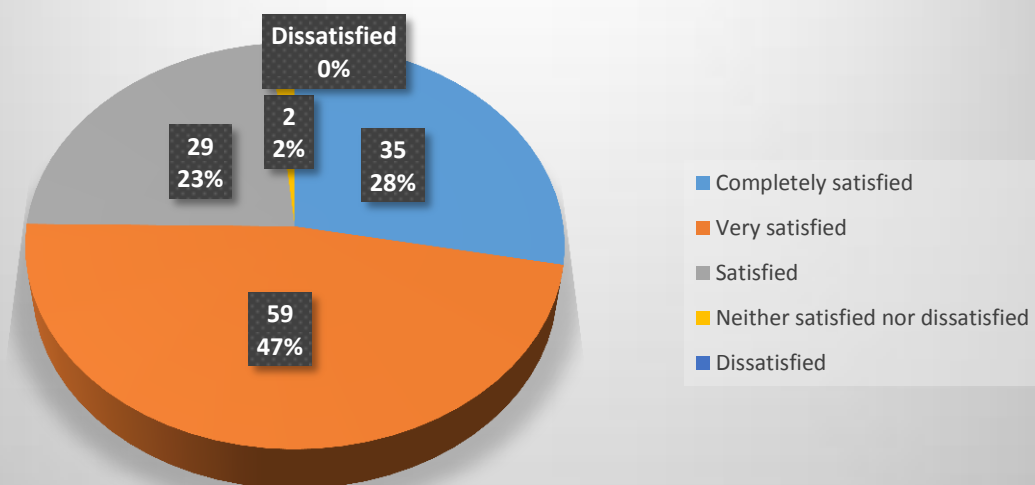
Answered question = 125 Skipped question = 0

### Q.7 How satisfied are you with the service you get from reception staff?



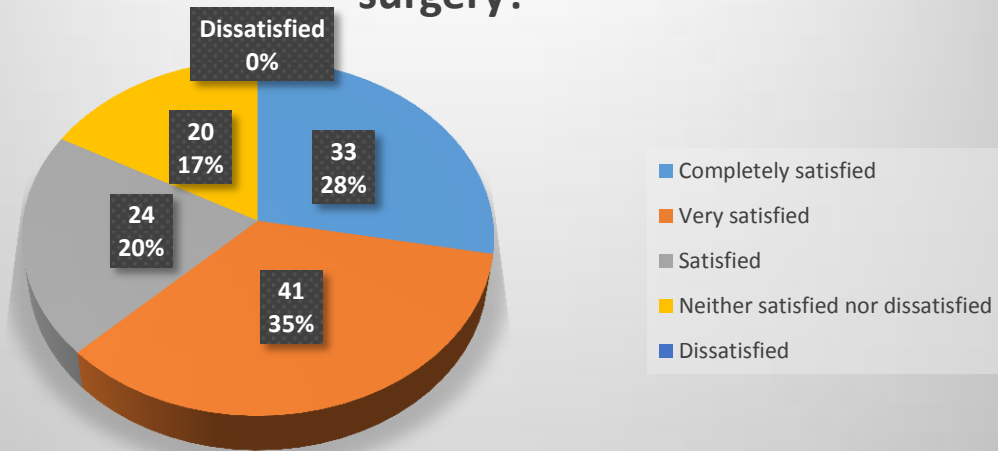
Answered question = 125 Skipped question = 0

### Q.8 How satisfied are you with the clinical care offered by GP's at the surgery?



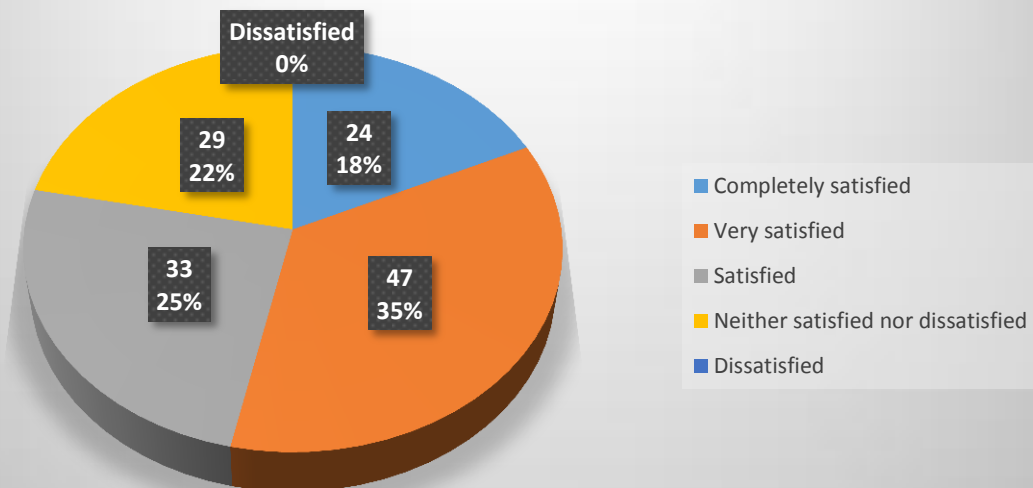
Answered question = 125 Skipped question = 0

### Q.9 How satisfied are you with the clinical care offered by the practice nurses at the surgery?



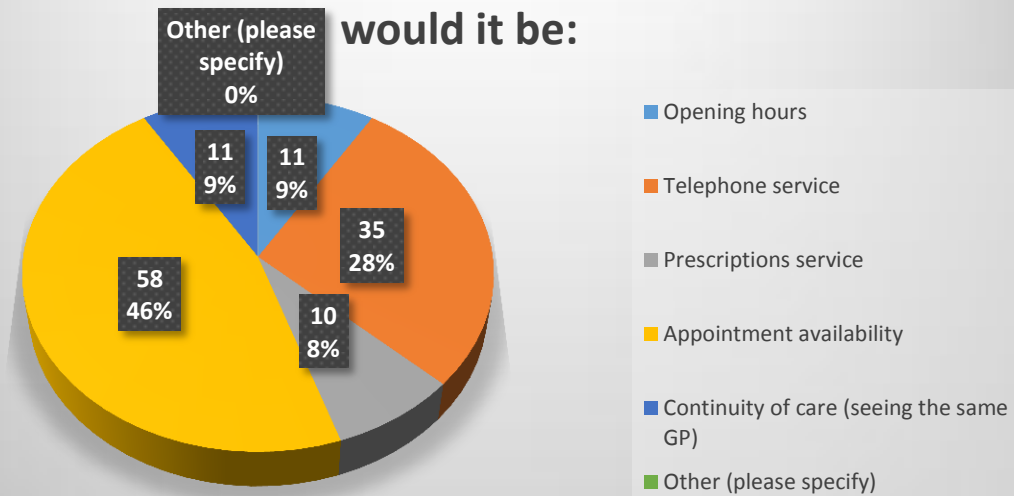
Answered question = 118 Skipped question = 7

### Q.10 How satisfied are you with the practice as a whole?



Answered question = 125 Skipped question = 0

### Q.11 If we were to look at and improve one specific area within the practice this year would it be:



Answered question = 125 Skipped question = 0